



September 11, 2009

This Week

- Joint Transportation Committee Meeting
- Edmonds/Kingston Partnership Meeting
- Ferry Advisory Committee Executive Council Meeting
- Customer Compliment

Joint Transportation Committee Meeting

On Wednesday, WSF Planning Director Ray Deardorf and I presented to the Joint Transportation Committee on WSF's final long-range plan. As many of you know, WSF's long-range plan was finalized on June 30, 2009. To learn more about the long-range planning process or to read the plan visit

www.wsdot.wa.gov/ferries/planning/ESHB2358

Edmonds/Kingston Partnership Meeting

I enjoyed the third meeting of the Edmonds/Kingston Partnership on Wednesday evening. I greatly appreciate the efforts of all our members to come together and discuss the potential for vehicle reservations on the Edmonds/Kingston route as part of the legislated pre-design study on vehicle reservations. To learn more about this process and the work of the Partnership, please visit

www.wsdot.wa.gov/ferries/planning/vehiclereservations

Ferry Advisory Committee Executive Council Meeting

I met with the Ferry Advisory Committee (FAC) Executive Council on Thursday. I provided updates on current issues, including U.S. Coast Guard crew endurance, construction of the 64-car ferry, and the vehicle reservations pre-design report. We discussed the upcoming November community meetings (schedule will be published shortly) and ways to increase the effectiveness of the FACs.

Customer Compliment

I received this e-mail from a Bainbridge/Seattle customer this week complimenting WSF employee Aaron Verleye. Thank you, Aaron, for your care and dedication to the job.

I just wanted to take a minute and let you know about a wonderful employee who went out of his way to help me last Friday afternoon at the Bainbridge terminal. His name is Aaron, and I did not get his last name, but he was working the passenger walkway on the Bainbridge side Friday afternoon, and he tried hard to help me and my granddaughter find a missing piece of my granddaughter's little rolling suitcase. We noticed the piece was missing after we got home, and went back and retraced our steps off the ferry to our car. We couldn't find it, and talked to Aaron about whether anyone had turned it in. He took my name and phone number, checked with the captain of the ferry we were on, and called to let us know it wasn't there either. He gave me the phone number of the ferry lost and found too. I thought it was so nice that he took the time to check, and then to call even though it was not on the boat. I love riding the ferries and find that the workers are very nice, friendly, and helpful, and Aaron is one of those great workers.

Next Week:

- One Regional Card for All (ORCA) Media Event
- WSDOT Senior Managers Meeting

David Moseley's weekly updates are available on the WSDOT Ferries Division Web site at

www.wsdot.wa.gov/ferries/weekly.

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